KRISTEN LYNN MORSE

**SUMMARY**

Consistently recognized for high satisfaction levels impacting overall successes; works well independently and driven by high standards. Part of the IT Management Team with outstanding background in troubleshooting issues, regular maintenance and overall technology set up. Great teamwork skills. Skilled at learning and applying new information. Currently enrolled at Mansfield University in Computer Information Systems with a minor in Marketing.

**LANGUAGES & SOFTWARE**

|  |  |  |  |
| --- | --- | --- | --- |
| **Skill** | **Expertise Level** | **Skill** | **Expertise Level** |
| Java | Beginner | Microsoft Word | Expert |
| HTML 5 | Intermediate | Microsoft PowerPoint | Expert |
| SQL | Intermediate | Microsoft Excel | Expert |
| Junit Testing | Beginner | DreamSpark | Intermediate |
| GitHub | Beginner | Visual Studio | Intermediate |
| NetBeans IDE | Intermediate | Windows XP, 7, 10 | Expert |
| Notepad++ | Intermediate | Help Desk | Expert |

**PROJECTS**

Sneaker Collection Web Page

We made several web pages in class when I took Web Design in High School and when I started at Mansfield University I took a similar class that allowed me to add more to my past web page and I continued to keep it updated. It was a shoe collection web page with the names of each sneaker followed with a photo. I use the web page still to keep track of all of the sneakers I have. I used notepad++ to create this web page and wrote the code in HTML.

**EDUCATION & EXPERIENCE**

**Mansfield University of Pennsylvania August 2014 – Current**

Bachelor of Science, Computer & Information Science (IS Track) with a minor in Marketing

**Socha Financial Group – Corning, NY June 2010 – Current**

*IT Group*

I am responsible for computer technology and regular maintenance. I am the individual on the IT team that is always in the office. When something goes wrong with any of the machines I am the one to troubleshoot the issue and try to work it out. When we need things done with the server I normally contact one of the other guys in the group and we work together to find a solution. I do all of the regular updates and mini day to day issues.

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**AWARDS, ACTIVITIES, and HONORS**

* Dean’s List
* Computer Science Club
* IBM Master Main Frame Competition
* State Farm Programming Competition
* Volunteer Work

**References**

Excellent references available upon request